

# Blue Coat Certified PacketShaper Administrator

## BLUE COAT

### Course Overview:

The Blue Coat Certified PacketShaper Administrator (BCPSA) course is intended for IT professionals who wish to develop the basic knowledge and skills to manage an installed Blue Coat PacketShaper on a daily basis. It replaces the former Packeteer Specialist (Level 1) course and is intended for users who want to apply new PacketShaper features that deliver integrated visibility, control and compression capabilities in a single appliance.

This 2 day program offers technical details to enable students to use and understand the PacketShaper product and its functionality and capabilities.

### Target Audience:

Technical personnel who are responsible for managing network application performance using the Blue Coat PacketShaper and require basic operational network management knowledge and skills.

### Objectives:

The content covered in this course includes:

- Blue Coat Family of Products
- Blue Coat PacketShaper Overview
- PacketShaper Deployment
- PacketShaper Licensing
- Initial PacketShaper Configuration
- PacketShaper GUI and CLI
- Understanding Applications on the Network
- Analyzing Applications on the Network
- Controlling Applications on the Network
- Bandwidth Management
- Policies
- Maintaining PacketShaper

### Prerequisites:

Students should be familiar with networking essentials, such as LAN, Internet, security, and IP protocols.

